



# PARENT AND VISITOR CODE OF CONDUCT



This Code of Conduct sets out the expectations for parent, carer and visitor behaviour to ensure a supportive, respectful relationship between families and the school community.

**Our school values are: Respect, Resilience, Curiosity, Achievement, Equality & Creativity**

## EXPECTATIONS

Parents/carers and visitors should:

- Respect school values and staff
- Work with staff in pupils' best interests
- Treat everyone with respect and seek peaceful solutions
- Follow reporting procedures
- Refrain from using mobile phones in school building/on site (unless agreed)
- Seek permission for photos/videos
- Report safeguarding concerns to the Designated Safeguarding Lead
- Drive/park considerately
- Support learning, attend events, engage constructively

## UNACCEPTABLE BEHAVIOUR

Includes:

- Threats, swearing, discrimination or aggression
- Posting defamatory, offensive or derogatory comments on social media posts/school-based systems about staff/school
- Disciplining another's child
- Smoking, alcohol (unless permitted), drugs, or dogs (except service) on premises
- Physical punishment, disrupting school, damaging property, covert recordings

## COMMUNICATIONS

- Read all school communications fully and promptly
- Be polite and respectful; avoid excessive emails/messages
- Use the complaints process for concerns

## WORKPLACE VIOLENCE

- Any abuse, threats, or assault towards staff (physical, verbal, or online) may result in bans or police involvement

## SOCIAL MEDIA

- Avoid online concerns about staff, pupils or families
- Raise concerns directly with the school
- Share verified info only (avoid rumours or speculation); respect privacy
- Abusive or defamatory posts may be reported and removed

## BREACHING THE CODE

Possible actions:

- Conversation or warning letter
- Require SLT accompaniment to meetings
- Restrict contact or event attendance
- Tailored communication strategy
- Temporary or permanent site ban under Education Act 1996
- Parents may appeal via email

Thank you for your support in ensuring our young people continue to be educated in a safe and happy environment.